

Gateway

NEP uses several gateways to deliver content. It's easy to customize the way channels are displayed, search for you favorite show, or add Parental Locks. The following instructions will work on all gateways.

Search for a Show:

1. Press Menu button on Remote.
2. Arrow down to Title Search.
3. Use Arrows and Select to begin to spell out show name.
4. Once show is visible on right screen Arrow over and Select it.
5. Select the date and time you want to watch the show.
6. Press Info button on remote.
7. Arrow to Actions.
8. Select Schedule Automatic Tune.
9. Select when or how often you would like the Auto Tune.
10. Press Exit button on Remote until your out of the Menu.

Turn Off Channels:

1. Press Menu button on Remote.
2. Arrow down to Set Up The Channels, press Select.
3. Arrow to the Channel/s you'd like to turn off, Press Select.
4. Press Exit button on Remote until your out of the Menu.

Set Favorite Channels:

1. Press Menu button on Remote.
2. Arrow down to Favorite Channels, press Select.
3. Arrow to your Favorite Channel/s, Press Select.
4. Press Exit button on Remote until your out of the Menu.
5. Press Fav button on remote to jump to your next favorite channel. (Can also be done while the Guide is up.)

Notes:

TV 1 Channel: _____ TV 1 Remote Model: _____ TV 1 Gateway ID: _____

TV 2 Channel: _____ TV 2 Remote Model: _____ TV 2 Gateway ID: _____

TV 3 Channel: _____ TV 3 Remote Model: _____ TV 3 Gateway ID: _____



Remote Trouble Shooting:
First Identify your Remote Model

SRC - 200



SRC - 300A



SRC - 350



Problem | TV Not Turning On/Off with Remote:

1. Determine it's your DataVision Remote.
2. Check/Replace the Batteries in Remote.
3. Press Power button on Remote.
4. If TV turns on/off your done.
5. If TV does NOT turn on/off go to step **C** of your remote Model.

Problem | TV Turns On But Channels Won't Change:

1. Make sure TV SET is set to correct Channel. Channels 3, 4, 7, 10, or 13 and test remote.
2. If DataVision Channels Change your done. Note Channel for future reference.
3. If DataVision Channels still don't change go to step **A** or **B** of your remote Model.

Remote Control ID (RCID) Chart

Remote Control ID	Operates TV	Mode
0	Local TV1 - TV in same room as the RG. Remote is set to operate in IR.	IR
1	Remote TV1 - TV in a different room than the RG.	UHF
2	TV2 (remote TV)	UHF
3	TV3 (3-stream models only)	UHF

SRC - 200

A | Set Gateway ID:

1. Point Remote at the Gateway.
2. Press B button until red led flashes.
3. Press 7, 8,9
4. Enter 3 digit Gateway ID number. See *How to get Your Gateway ID* at the bottom of this page if it's not on the front on your Gateway.
5. Get flashing LED.

B | Set Remote Signal:

1. Point Remote at the Gateway.
2. Press A button until red LED flashes.
3. Press 7, 8, 9
4. Press 0,1,2, or 3 refer to RCID chart.
5. Get flashing LED.

C | Set Remote for TV:

1. Turn on TV.
2. Point Remote at TV
3. Press Mute until red LED flashes.
4. Press power.
5. Arrow up until TV goes off .
6. Press Select.
7. Get flashing LED.

SRC - 300A

A | Set Gateway ID:

1. Point Remote at the Gateway.
2. Press LED button till it flashes.
3. Press red record button.
4. Press B button.
5. Enter 3 digit Gateway ID number. See *How to get Your Gateway ID* at the bottom of this page if it's not on the front on your Gateway.
6. Get flashing LED.

B | Set Remote Signal:

1. Point Remote at the Gateway
2. Press LED button till it flashes.
3. Press red record button.
4. Press A button.
5. Press 1,2,or 3 refer to RCID chart.
6. Get flashing LED.

C | Set Remote for TV:

1. Turn on TV.
2. Point Remote at TV
3. Press LED button till it flashes.
4. Press Record.
5. Press Power.
6. Arrow Up until TV goes off .
7. Press select.
8. Get flashing LED.

SRC - 350

A | Set Gateway ID:

1. Point Remote at the Gateway.
2. Press and hold Select and Mute together until LED flashes.
3. Press B button.
4. Enter 3 digit Gateway ID number. See *How to get Your Gateway ID* at the bottom of this page if it's not on the front on your Gateway.
5. Get flashing LED.

B | Set Remote Signal:

1. Point Remote at the Gateway
2. Press and hold Select and Mute together until LED flashes.
3. Press A button.
4. Press 1,2,or 3 refer to RCID chart
5. Get flashing LED.

C | Set Remote for TV:

1. Turn on TV.
2. Point Remote at TV
3. Press and hold Select, then press and hold Mute together until LED illuminates. Release both buttons.
4. Arrow Up **slowly** until TV goes off.
5. Press select.
6. Get flashing LED.

* If TV Does not turn on repeat Step C but Arrow Down Slowly until TV turns off. Continue 5 & 6.

How To Get Your Gateway ID:

1. Check the Front of Gateway for ID. Some Gateway's have the ID on the front or side. If no ID is found go to step 2.
2. Press Menu or "Wrench" button on Gateway.
3. Arrow down to remote control setup.
4. Press select.
5. Press PPV.
6. Gateway ID will appear on channel 3 TV 1
7. Get ID then exit.
Gateway ID. _____